

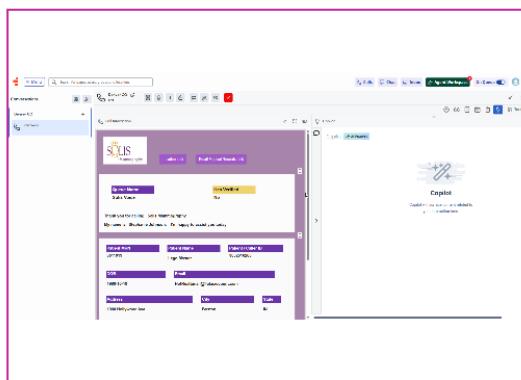
Place a Caller on Hold

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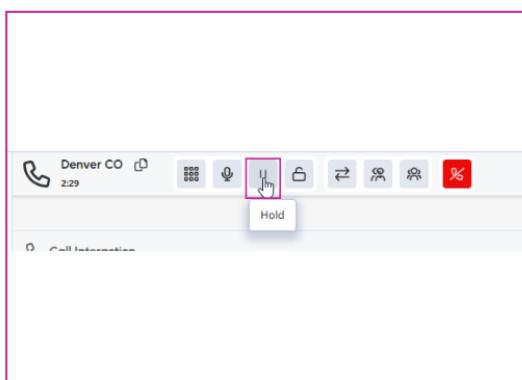


Place a Caller on Hold

Pause the call using hold with background audio



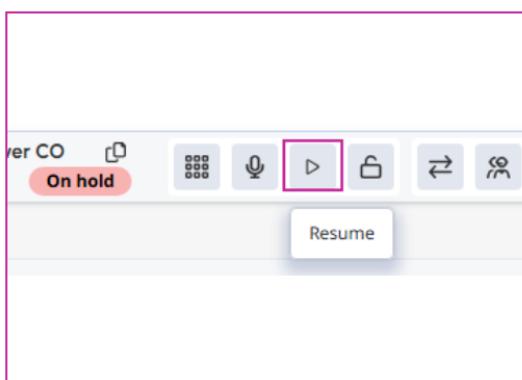
- 1 **Confirm** you are on an active call.



- 2 **Select Hold** from the call controls.



- 3 **Confirm** the call displays a hold indicator.



- 4 **Select Resume** to take the caller off hold and resume the conversation.