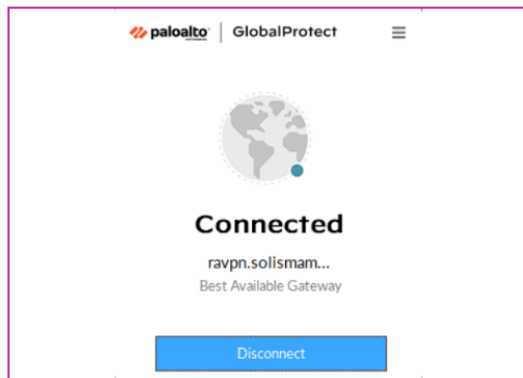# Log In to Genesys

Last Modified on 01/16/2026 5:16 pm EST
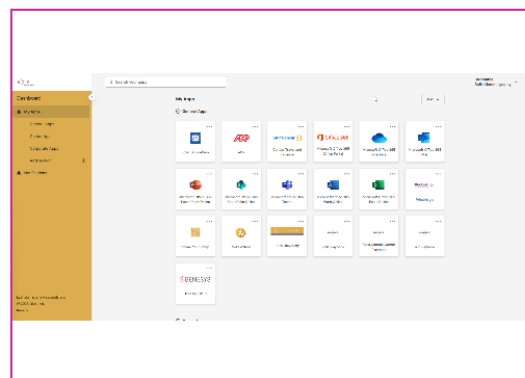
Log In to Genesys
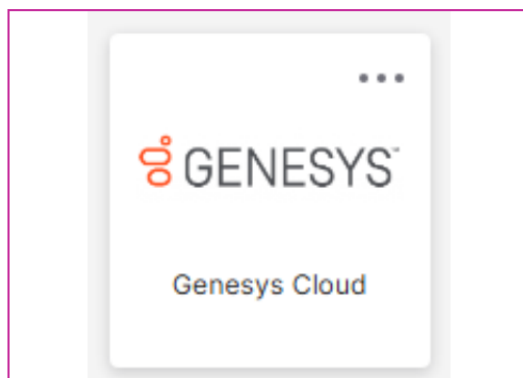
Start your shift and open Agent Workspace

1 **Verify** you are connected to **GlobalProtect.**
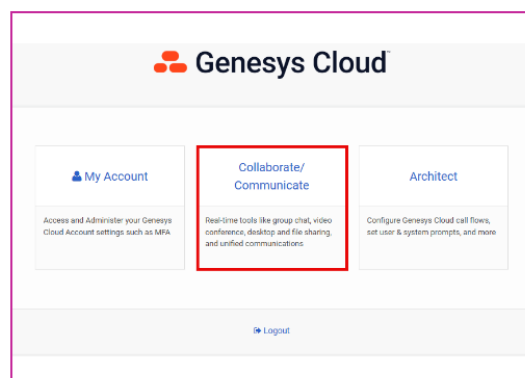
2 **Open** your **Okta Dashboard**.
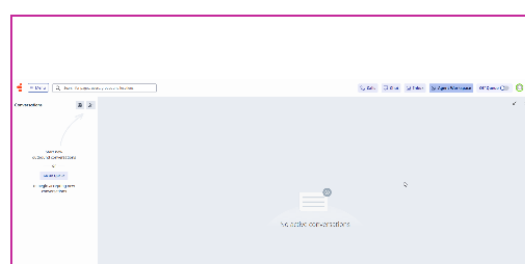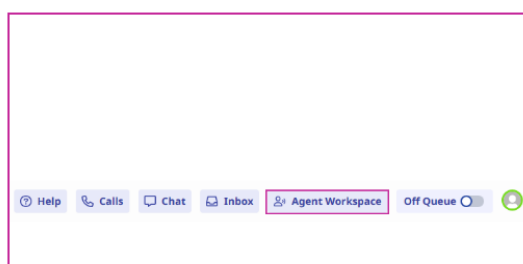
3 **Select** the **Genesys** tile.

Note: You may receive an Okta push notification to approve and launch Genesys.
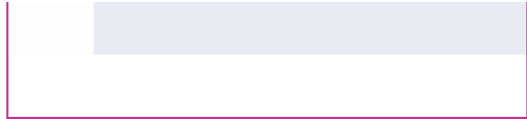
4 **Select** *"Collaborate/Communicate"* on the Genesys landing page.

5 **Select** *"Agent Workspace"* from the top menu.

6 **Confirm** *"Agent Workspace"* displays on your screen.

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