Conference a Call
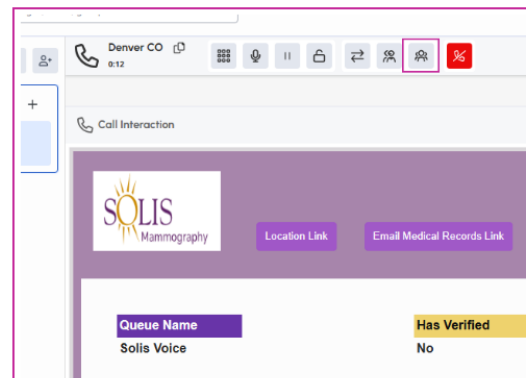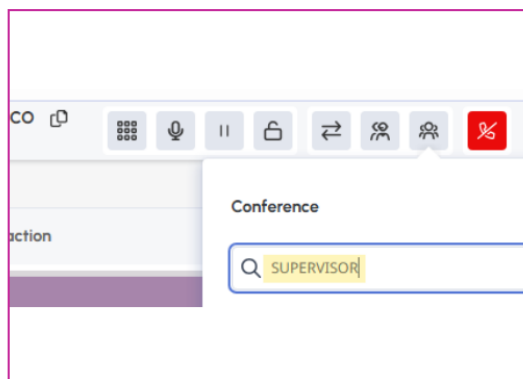
Conference a Call

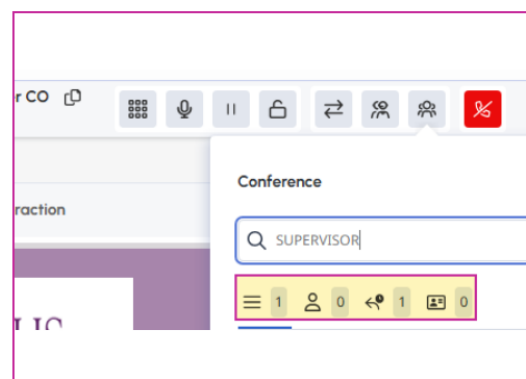*Connect the caller, third party, and yourself on a call*
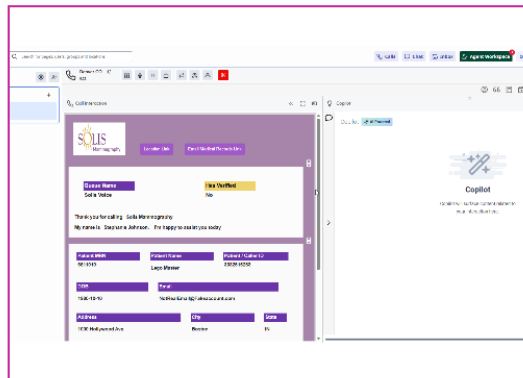
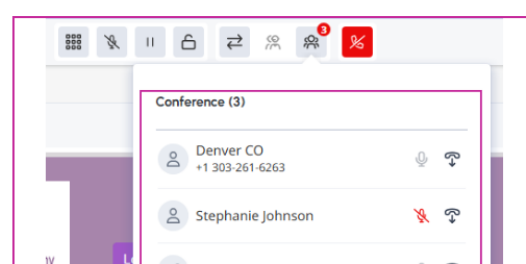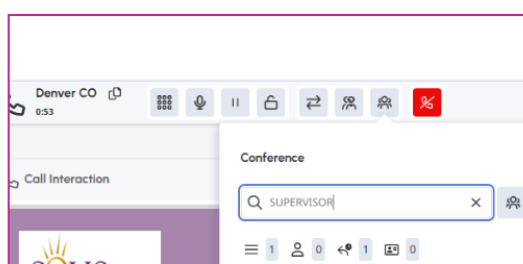**1** **Confirm** you are on an active call.
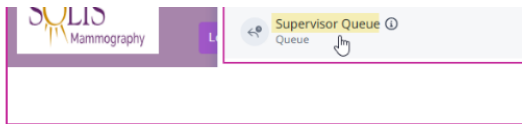

2 **Select Conference** from the call controls.

3 **Select** the search field.
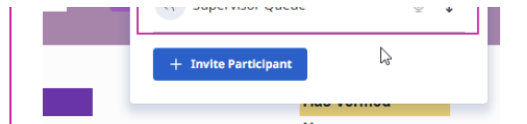
Type the name of the destination.

4 **Review** the available filter options:
- **All**
- **Users**
- **Queues**
- **External Contacts**

5 **Select** the correct destination from the results list.

6 **Confirm** all parties are connected together once the third party answers.

Important Notes:
- When using **Conference** directly, there is no private conversation before all parties are joined.
- If you need to speak privately with the third party first, use **Consult** instead.
- Conference should be used intentionally, as all participants are joined together immediately.

SOLIS
Mammography