

# Quality and Training Tips 11/21/2025

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## Washington Radiology Training Tips 11/21/2025

### CT Exam Scheduling:

- CT exam must be scheduled a minimum of 5 business days out, unless the patient has:
  - Medicare, or
  - BCBS FederalThese plans **do not** require pre-authorization.
- Be sure to **collect complete provider details** when scheduling CT exams. This information is required by the pre-authorization/certification team.

[Pre-Authorization Requirements by Insurance | Washington Radiology Contact Center](#)

### DEXA Exam Scheduling:

- Please send an email to the **Sterling** location for patients requesting to schedule a **bone density (DEXA)** exam at that location.
- Current availability is **6-8 months out**.
- Emails should be sent to:
  - Lead PSR: [rachelle.davis@washingtonradiology.com](mailto:rachelle.davis@washingtonradiology.com)
  - Center Director: [samantha.nibblins.washingtonradiology.com](mailto:samantha.nibblins.washingtonradiology.com)
  - CC: [All\\_WR\\_CC\\_Leadership@washingtonradiology.com](mailto:All_WR_CC_Leadership@washingtonradiology.com)

### Please Slow Down:

- Reading is fundamental - especially when scheduling.
- Please take a moment to carefully review any **exam warnings or restrictions** that appear in eRAD.



- Slowing down helps prevent avoidable scheduling errors and ensure a smoother experience for both patients and centers.

## Thank You!

As we head into Thanksgiving week, we want to extend a heartfelt thank you for everything you do. We're deep in our busiest season, and your professionalism, attention to detail, and patience truly shine. You make a meaningful difference for our patients every single day, and your dedication does not go unnoticed.

We hope each of you gets a moment to rest, reset, and enjoy time with the people you care about.

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