

# Quality and Training Tips 08/01/2025

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## Washington Radiology Training Tips 08/01/2025

### [Synerprise Consulting Services - Collections Info](#)

If a patient reached out regarding a collections notice, please direct them to contact Synerprise Consulting Services, Inc. at:

? 866-628-8588

This information has also been added to the "Billing Information" job aid for your reference.

? [Billing Information | Washington Radiology Contact Center](#)

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### [Liver Elastography Scheduling Reminder](#)

Liver elastography includes an abdominal ultrasound and does not require a separate abdominal ultrasound to be added.

? These exams must be scheduled in the morning only to ensure accurate imaging.

This clarification has been added to the "General Ultrasound: Scheduling Guide & Exam Codes" job aid.

? [General Ultrasound: Scheduling Guide & Exam Codes | Washington Radiology Contact Center](#)

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### [Sterling Diagnostic Mammogram Requests](#)

Effective 7/31, the Sterling center has blocked its schedule to prevent overbooking of diagnostic mammograms.

Please follow the same scheduling process as K Street for patients needing diagnostic breast imaging (new symptoms, callback, follow-up):

- Do NOT schedule the patient directly
- Use the "Symptomatic Patient Needs Sooner Appointment" job aid to find the appropriate contact email and template.
- A center team member will follow up with the patient to schedule.

? [Symptomatic Patient Needs Sooner Appointment | Washington Radiology Contact Center](#)

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