

Quality and Training Tips 06/27/2025

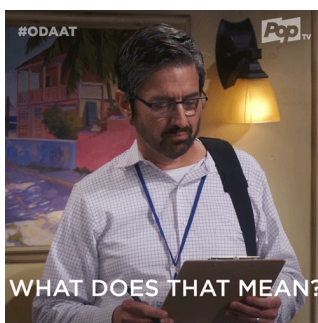
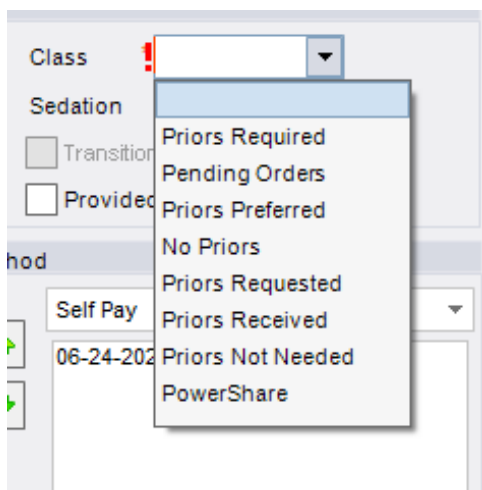
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QUALITY AND TRAINING TIPS



Updating Class

Updating class is essential as it provides information about the patient's priors.



[Priors Required](#) - ⚠ Important: Inform the patient that if prior imaging is not received before or brought to the appointment, they will be cancelled or rescheduled.

- Patient is new to Washington Radiology and has prior related outside imaging/reports.
- Patient is new to Washington Radiology and scheduling a **Callback or Follow-Up** exam.

Priors Preferred-

- Patient is new to Washington Radiology and last related imaging was 10 or more years ago.
- Patient is new to Washington Radiology and last related imaging/reports were done outside of the United States.

Priors Not Needed-

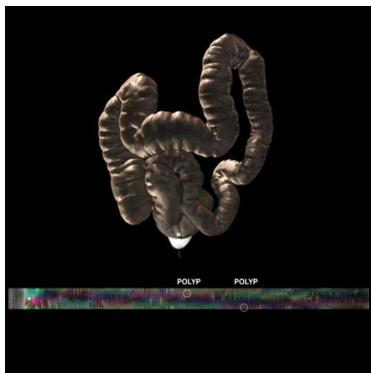
- Patient is returning to Washington Radiology and had their last related exam at Washington Radiology.
- Patient is scheduled for any exam that does not require prior related imaging/reports

No Priors-

- Patient has never had prior related outside imaging/reports before.



Check out! <https://washington-radiology-contact-center.knowledgeowl.com/help/class-prior-imaging-status-in-erad>



Virtual Colonoscopy

When scheduling virtual colonoscopies, please immediately email the center and CC: WR LEADERSHIP.

Virtual Colonoscopy Exam Scheduled:

Patient Name:

MRN:

Scheduled Appointment Date & Time:

Location:



You can find this email template here: <https://washington-radiology-contact-center.knowledgeowl.com/help/email-templates>

Please refer to the list below for the designated email contacts for the centers:

Center	Email
DC	Latessa.Cornell@washingtonradiology.com , Sharon.Smith@washingtonradiology.com , Keilani.Sprinkle@washingtonradiology.com , Lauren.Quick@washingtonradiology.com
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