Updating Urgency Level - Priority

Last Modified on 04/04/2025 6:02 pm EDT



Contact Center eRAD RIS Updating Urgency Level - Priority

When updating the urgency level for a patient in eRAD, make sure to update and add notes in scheduling notes.

1. Search for the patient using the search bar in the top right corner

2-		
	7 83	

2. Click on patient in Search Results to open patient history

First Name	Last Name	Middle Name	Birth Date	MRN	Issuer	Gender	Address	City	State	Zip Code
HOLLY	TEST		04-29-1960	T3000057	system	F	15601 DALLAS PARKWAY	Addison	TΧ	75001

3. Click on exam to update urgency level (accession)

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	Ares.														
Piece I	The same of the sa	-	Treesesters.			in the second se		Terrory .		-		Contractor		-	Performe
\$	10000	Scheduled	d Breast Ultrasound	- Booked Status [133]	N	03-30-2018 2:	45 PM	SMITH, ADA	MB, DO	T3000057	T6000049	6000040	193	105	
\$	10/00	Cancelled	Breast Ultrasound	- Booked Status [133]	45	03-28-2018 1:	00 PM	SMITH, ADA	MB, DO	T3000057	T6000048	6000040	193	105	
			States and a second	arrively l'apple to set :				10111-001						182	
			Berne Streetler of the					-					100	188	
			- Merce Converse 1985					-					100	188	
				antenna l'aggine de come			11-16					-	100	185	
			(Berringson) (See	second property in the second second				-				-	100	182	
			dense lineads : 198					-					100	188	

4. Click on the "Order" tab

Patient Se	earch	Patie	nt: TEST, HOLLY #T3000057	(8)	Register	: TEST, H	OLLY #T3000057 ×	L	
Patient	Patient I	lotes	Contacts / Demographics	Clinical	Order	Exams	Image Request (0)	Review	Contact Log

 $5. \ \mbox{Update Urgency Level under the "Flags" section on the Order tab$

Note: Update Urgency AND add notes for any

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	STAT read	rel* [No Call (CC Use Only)] -	Provided Educational Resources

Urgency Level*	No Call (CC Use Only) - Provided Edu	cation
	0 - No Call (CC Use Only)	
	Order Attached	
	Screening Mammo	_
	Need Order	-
	Invalid Order	
	Doctor Sending Order	
	Patient Bringing Order	
	Recall	
trequired	Laidley	
	Order Issue (CC Use Only)	
	1 - First Call Completed (CC Use Only)	
	2 - Second Call Completed (CC Use Only)	
	3 - Third Call Completed (CC Use Only)	_
	Online Peaking	-

-		_
	Save	

Edited: 3/27/2018