## **Reading Patient File**

Last Modified on 04/04/2025 6:02 pm EDT



Contact Center eRAD RIS Reading Patient File

When viewing patient history, there are many options available on the main patient file.

Patient Search Patient TEST, HOLLY #75000022 (14)								
Flags*	Nuggets Procedures	Urgency Level	Room Name	Scheduled Date	Status	Referring	MRN	Accession #
	7 7	T	7	7	Y	Y	Y	7 7
0	🕺 🗐 🖉 🛞 3D Mammogram Diagnostic Bilateral Digital WICAD [113] - B	Order Attached	DFW-Southlake MG 2	06-05-2018 5:53 PM	Arrived	Test, MD, MD	T3000022	T10001121
	🗎 📴 🖉 🔠 🚳 Mammogram Screening Digital W/ CAD [45] - B	Order Attached	DFW-Southlake MG 1	06-05-2018 5:46 PM	Cancelled	Test, MD, MD	T3000022	T10000044

1. Main Bar:

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A	в	с	E	F	G		

- 1. Refresh
  - 1. Refresh all information on screen including appointments, alerts, and notes
- 2. Patient Demographics (Edit)
  - 1. Click to update patient demographics
- 3. Calendar
  - 1. Click to schedule appointment for patient
- 4. CD Import REMOVED
- 5. Patient flags Will only appear if the patient has an alert
  - 1. Patient level alerts. Ex: Hearing Impaired
- 6. Clear Filters
  - 1. Clears out any filters applied to the patient screen
- 7. Worklist Views
  - 1. Set to "Contact Center" view This is a 1-time setup and eRAD will save setup!
- 2. Last MRN's Opened (Bottom Left):

Opened: View/Edit: TEST, HOLLY #T3000057

1. Ability to view the last 10 screens viewed/handled with MRN

## 3. Patient Exam History

Patient Search Patient: TEST, HOLLY #T3000022 (14) =									
0	💱 🎬 🦓 🏹 🖬 🗋 Contact Center								
Flags	Nuggets Procedures	Urgency Level	Room Name	Scheduled Date	Status	Referring	MRN	Accession #	
	Y 7	7	T	7	Y	7	7	7 7	
3	10 SD Mammogram Diagnostic Bilateral Digital WICAD (113) - B	Order Attached	DFW-Southlake MG 2	06-05-2018 5:53 PM	Arrived	Test, MD, MD	T3000022	T10001121	
0	🟦 🥏 🧷 🗄 📵 Mammogram Screening Digital W/ CAD [45] - B	Order Attached	DFW-Southlake MG 1	06-05-2018 5:46 PM	Cancelled	Test, MD, MD	T3000022	T10000044	

- 1. Flags Patient Additional Alerts Not used in Contact Center
- 2. Nuggets Appointment alerts and notes
  - 1. Person Patient Demographics Quick View
  - 2. Post-it Patient Notes (Different than Appointment Notes)
  - 3. Paper Clip Attachments (Orders, DL, etc.)
  - 4. Paper Report
  - 5. Circle with an i Information (Not used in Contact Center)
- 3. Procedures Exam
- 4. Urgency Level Order Status or Priority Status
  - 1. Ex: O, 1st, 2nd callcompleted, Screening, Need Order, Etc.
- 5. Room Name Room and Center exam is scheduled in
  - 1. Note: If room name is "Physician Order", exam is NOT YET Scheduled!!!
- 6. Scheduled Date and Time Date and Time appointment is scheduled for
- 7. Status Exam Status
  - 1. Scheduled
    - 1. Verify Room Name!!
      - 1. If Room Name is "Physician Order", exam is not yet scheduled!
      - 2. Any other room name:
        - 1. Date in Future Appointment scheduled in future
        - 2. Date in Past No Show
  - 2. Cancelled
  - 3. Arrived
  - 4. Exam Done Exam completed but report not started
  - 5. Report Drafted Report started but not yet complete
  - 6. Signed Finalized report
- 8. Referring Referring physician
- 9. MRN
- 10. Accession #
- 11. All other columns are NOT used in the Contact Center!
- 4. Filters:
  - 1. The Patient Folder is set up like an Excel document. Each column can be filtered.
  - 2. To filter, click on the funnel and apply any filter needed.

Funnel:

Edited: 7/18/2019

