Quality and Training Tips 12/06/2024

Last Modified on 12/06/2024 2:28 pm EST

QUALITY AND TRAINING TIPS!

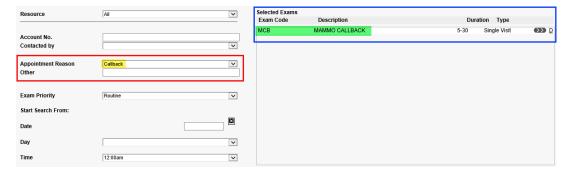
UPDATES & REMINDERS

Callback Exam - Scheduling Reminders:

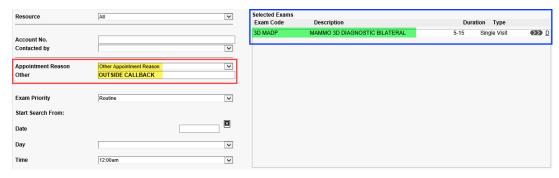


Internal vs. External Callback Scheduling:

- It's important to schedule the correct exam for each situation:
 - o Internal Callback Exam (patients screening mammogram was done at Washington Radiology)
 - Schedule using the Callback exam code
 - List Appointment Reason as "Callback"



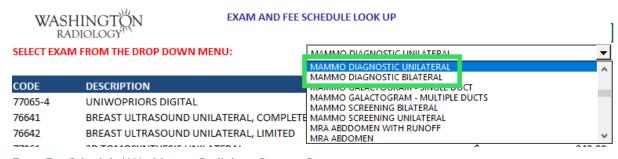
- External Callback Exam (patients screening was done OUTSDIE of Washington Radiology)
 - Schedule using the Diagnostic Mammogram exam code
 - List the Appointment Reason as "Other Appointment Reason", then in the Other field, notate
 "Outside Callback"



- The following job aids have been updated to reflect this information:
 - Breast Studies/Mammography Codes and Scheduling Guidelines | Washington Radiology
 Contact Center
 - Callback or Recall | Washington Radiology Contact Center

Self-Pay Estimates for Callbacks

• Be sure to give the diagnostic mammogram fees listed on the Self-Pay Exam Fee Schedule when providing Callback exam price estimates.



• Exam Fee Schedule | Washington Radiology Contact Center

PUBLISHED: 12/06/2024