

Quality and Training Tips 12/06/2024

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QUALITY AND TRAINING TIPS!



Callback Exam - Scheduling Reminders:



Internal vs. External Callback Scheduling:

- It's important to schedule the correct exam for each situation:
 - Internal Callback Exam (patients screening mammogram was done at Washington Radiology)
 - Schedule using the Callback exam code
 - List Appointment Reason as "Callback"

Resource	All
Account No.	
Contacted by	
Appointment Reason	Callback
Other	
Exam Priority	Routine
Start Search From:	
Date	
Day	
Time	12:00am

Selected Exams				
Exam Code	Description	Duration	Type	
MCB	MAMMO CALLBACK	5-30	Single Visit	


- External Callback Exam (patients screening was done OUTSIDE of Washington Radiology)
 - Schedule using the Diagnostic Mammogram exam code
 - List the Appointment Reason as "Other Appointment Reason", then in the Other field, notate "Outside Callback"

Resource	All	Selected Exams <table border="1"> <thead> <tr> <th>Exam Code</th> <th>Description</th> <th>Duration</th> <th>Type</th> </tr> </thead> <tbody> <tr> <td>3D MADP</td> <td>MAMMO 3D DIAGNOSTIC BILATERAL</td> <td>5-15</td> <td>Single Visit</td> </tr> </tbody> </table>		Exam Code	Description	Duration	Type	3D MADP	MAMMO 3D DIAGNOSTIC BILATERAL	5-15	Single Visit
Exam Code	Description	Duration	Type								
3D MADP	MAMMO 3D DIAGNOSTIC BILATERAL	5-15	Single Visit								
Account No.											
Contacted by											
Appointment Reason	Other Appointment Reason										
Other	OUTSIDE CALLBACK										
Exam Priority	Routine										
Start Search From:											
Date											
Day											
Time	12:00am										

- The following job aids have been updated to reflect this information:
 - [Breast Studies/Mammography - Codes and Scheduling Guidelines | Washington Radiology Contact Center](#)
 - [Callback or Recall | Washington Radiology Contact Center](#)

Self-Pay Estimates for Callbacks

- Be sure to give the diagnostic mammogram fees listed on the Self-Pay Exam Fee Schedule when providing Callback exam price estimates.



EXAM AND FEE SCHEDULE LOOK UP

SELECT EXAM FROM THE DROP DOWN MENU:

CODE	DESCRIPTION
77065-4	UNIWOPIORS DIGITAL
76641	BREAST ULTRASOUND UNILATERAL, COMPLETE
76642	BREAST ULTRASOUND UNILATERAL, LIMITED
77064	3D TOMOSYNTHESIS UNILATERAL

MAMMO DIAGNOSTIC UNILATERAL

MAMMO DIAGNOSTIC UNILATERAL

MAMMO DIAGNOSTIC BILATERAL

MAMMO GALACTOGRAM - SINGLE DUCT

MAMMO GALACTOGRAM - MULTIPLE DUCTS

MAMMO SCREENING BILATERAL

MAMMO SCREENING UNILATERAL

MRA ABDOMEN WITH RUNOFF

MRA ABDOMEN

- [Exam Fee Schedule | Washington Radiology Contact Center](#)

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