Quality and Training Tips 11/15/2024

Last Modified on 11/19/2024 2:40 pm EST

QUALITY AND TRAINING TIPS! UPDATES & REMINDERS

CT Updates and Reminders:



CT Angiography of the Head:

- Effective immediately, Washington Radiology will no longer perform CT Angio Head exams at any of our locations.
- CT Angio's for other body parts will continue to be performed, however, we do ask that you discontinue scheduling any CT Angio Head exams going forward.
- This exam has been added to the Exams NOT Performed by WR job aid.
- Click here to review the full list of exams we do not offer at Washington Radiology: Exams NOT Performed by WR | Washington Radiology Contact Center

CT Prep Instructions:

- Please be sure to provide the CT prep found on the CT Codes and Scheduling Guidelines job aid based on the reason for the patient's exam.
- This is especially important for the CAP1, CAP2, CAP3 and CP1, CP2, CP3 exam types!
- For example...

• Patient is scheduling a CT Abdomen & Pelvic WITH Contrast and the reason for the exam is

hematuria and flank pain...

Exam Code/ Description Exams Found	cap1 ×	Keywords		SE	EARCH
Exam Code	Description		Duration	Туре	
CAP1	CT ABDOMEN AND PELVIS W	TH CONTRAST	15-30	Single Visit	0

• Merge Prep Instructions will reflect the following information...

PATIENT MUST PICK UP PREP FROM OUR OFFICE! "MUST ARRIVE 30 MIN PRIOR TO APT TIME" AM APPOINTMENTS: AT SPM THE EVENING PRIOR TO THE EXAM, DRINK 1/2 BOTTLE OF BARIUM. FOUR HOURS PRIOR TO THE EXAM DRINK ONLY CLEAR LIQUIDS. TWO HOURS PRIOR TO THE EXAM DRINK 1/2 BOTTLE OF BARIUM. PM APPOINTMENTS: AT SAM THE DAY OF THE EXAM, DRINK 1/2 BOTTLE OF BARIUM. FOUR HOURS PRIOR TO THE EXAM DRINK ONLY CLEAR LIQUIDS. TWO HOURS PRIOR TO THE EXAM, DRINK 1/2 BOTTLE OF BARIUM.

• BUT...since the reason for exam is hematuria and flank pain, we should provide the prep instructions

listed in the Playbook...

				PREP: BARIUM & Clear liquids only for 4 hours before exam
CAP1	Abdomen AND Pelvic WITH Contrast	Gallbladder, pancreas, liver, kidneys	DC, Sterling, or Chevy Chase	NO BARIUM! REASON OF HEMATURIA, FLANK PAIN, RULE OUT KIDNEY STONE PREP, PACREAS PROTOCOL or ADRENAL GLAND: Clear liquids only for 4 hours before exam. Do NOT empty bladder 2 hours prior to appointment until technologist instructs you to use the restroom.

• NOTE: This information is also available on the CT Exam Warning that populates just before the Questionnaire...

Exam Warnings
CAP1 - CT ABDOMEN AND PELVIS WITH CONTRAST
Exam warnings:
UPDATED 2/2019 ANY CT PT WITH ALLEGIES MUST BE SCHEDULED AT LEAST 72 HOURS OUT (3 FULL BUSINESS DAYS), UNLESS CLEARED BY NURSE PRIOR TO SCHEDULING
WRA DOES NOT DO CONTRAST INJECTIONS ON PATIENTS UNDER 18 YEARS OLD
IF THE DIAGNOSIS IS FOR HEMATURIA, R/O KIDNEY STONES, OR FLANK PAIN PLEASE INSTRUCT THE PATIENT TO NOT EMPTY THEIR BLADDER FOR 2 HOURS PRIOR TO THEIR APT AND THE PATIENT DOES NOT PICK UP BARIUM PREP

• Check out the CT Codes and Scheduling Guidelines job aid here: CT - Codes and Scheduling Guidelines

Washington Radiology Contact Center

Medicare Insurance Reminder:



• Please remember that when entering insurance information for patients with traditional Medicare Insurance, it is entered as Medicare of DC for all locations EXCEPT for Sterling.

MEDICARE OF DC	MEDICARE OF DC	PO BOX 890396	CAMP HILL	PA	17089	
MEDICADE OF	MEDICADE OF	DO Dov 2200	MECHANICODUDO	D۸	17066	

• For the Sterling location, please select Medicare of Virginia.

MEDICARE OF VIRGINIA	MEDICARE OF VIRGINIA	PO BOX 100190	COLUMBIA	SC	29202	ľ ľ
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• This information is located under the "Medicare" section of the Insurance Tips and Tricks job aid: Insurance Tips and Tricks | Washington Radiology Contact Center



Prior Images & Reports:



- Did you know that images and reports are required for any related imaging done outside of a Washington Radiology location?
- This rule applies to ALL exam types and is not exclusive to breast exams.
- When scheduling new patients, please ask if they have had any prior related imaging done. If so, please ask them to bring their images and reports (we need both!) with them to their appointment.
- If asked why these are necessary, advise the caller that our radiologists use them for comparison purposes and to evaluate changes since their last exam.