

Billing Information

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Billing Information

Only calls to refer to Billing:

- Patient has the actual bill, or
 - Patient has the EOB (Explanation of Benefits)
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Billing Contact Info:

- FirstCoast
 - Billing inquires for services rendered before 04/01/2023
 - Phone #: 800-266-9945
 - Optum Billing
 - Billing inquiries for services rendered after 04/01/2023 will be managed by Optum Billing
 - Phone #: 833-443-9463
 - Address:
Washington Radiology
P.O. Box 79948
Baltimore, MD 21279-0948
 - Patients also have the option to use the online bill payment system accessible via our website
 - www.washingtonradiology.com/patient-resources/payments
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Additional Questions:

- Do you take my insurance? Are you in-network? How much will my insurance cover?
 - "With the exception of Medicaid, we accept most major insurance plans. To verify, please contact the number on the back of your insurance card and they can assist you further."
- Quoting Self-Pay Prices:
 - Always advise the caller that these are estimated prices! Not exact!

- **Collection Calls** (NEW 07/30/2025):
 - If patient's receive a collection notice, please advise them to contact Synerprise Consulting Services, Inc., by calling 866-628-8588

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