

COVID-19 FAQ for Washington Radiology

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COVID-19 - Frequently Asked Questions

REMINDERS:

Symptoms can range from mild to severe and include:

- Muscle or Body Aches
- Headache
- New Loss of Taste or Smell
- Sore Throat
- Congestion or Runny Nose
- Nausea or Vomiting
- Diarrhea
- Fever or Chills
- Cough
- Shortness of Breath or Difficulty Breathing
- Fatigue

Frequently Asked Questions:

- **I am experiencing symptoms of COVID-19, what should I do?**
 - "We recommend that you reach out to your primary care physician to discuss your symptoms. If your appointment is within the next 30 days, we can reschedule for a date at least one month out. If your appointment is more than 30 days out, there is no need to reschedule at this time."
- **I tested positive for COVID-19, what should I do?**
 - "We will need to reschedule you for a later date. We require that you are symptom free for a minimum of 14 days prior to being seen at any of our Centers."

- **I have been in close contact (exposed) to someone with COVID-19, what should I do?**

- "We can schedule/reschedule your exam for at least 30 days out."
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- **What precautions are you taking to protect the health of your patients/visitors?**

- We have created COVID-19 specific screening requirements for everyone who visits one of our locations.
 - We are not allowing any visitors at this time.
 - We have significantly enhanced our cleaning procedures, both between each patient visit and daily throughout each Center.
 - Registration tablets are being disinfected in the presence of the patient who is about to register.
 - We remain in close contact with the CDC, state and local health departments, and our clinical partners to stay on top of this evolving situation.
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- **Will you communicate to patients if they may have been exposed to COVID-19 at one of your Centers? How will this be communicated?**

- Yes. We are keeping track of all screening forms and are able to review the daily schedules for patients who may have been in the Centers at the same time as anyone with a confirmed case of exposure known to us.
 - In the event that this happens, any person who was in close contact with the affected person will receive a call and/or letter with directions to follow up with their primary care physician.
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- **What if the patient has symptoms of COVID-19 and is refusing to reschedule their exam?**

- Please inform patient/caller that if they have any symptoms of COVID-19 they will be turned away at the Center.
 - We are screening all patients at the time of their appointment, and anyone with symptoms will be asked to seek medical attention.
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- **I was seen at one of your Centers recently and tested positive for COVID-19 after my exam.**

- Agents:
 - Email: All_WR_CC_Leadership@solismammo.com
 - Subject: [ENCRYPT] Corona Virus
 - Include: Patient name, MRN, Callback number
 - Leadership ONLY:
 - Forward email immediately to compliance@solismammo.com
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- **Is it safe to get a mammogram during or after the COVID Vaccination process?**

- "Yes, it is safe."

- Do I need to wait to get my mammogram if I've had the COVID Vaccine?
 - *"No, there is no reason to delay your mammogram."*
- If additional questions:
 - *"There is no reason to delay your mammogram. Our radiologists are aware that some women may experience pain, swelling and/or enlarged lymph nodes in the armpit on the side where the vaccination was administered; this is considered an expected and normal reaction. If you feel a lump in your armpit that lasts for more than six weeks after receiving your final vaccination, you should let your healthcare provider know."*

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