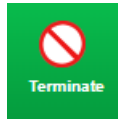


# Status Codes

Last Modified on 01/13/2022 10:51 am EST

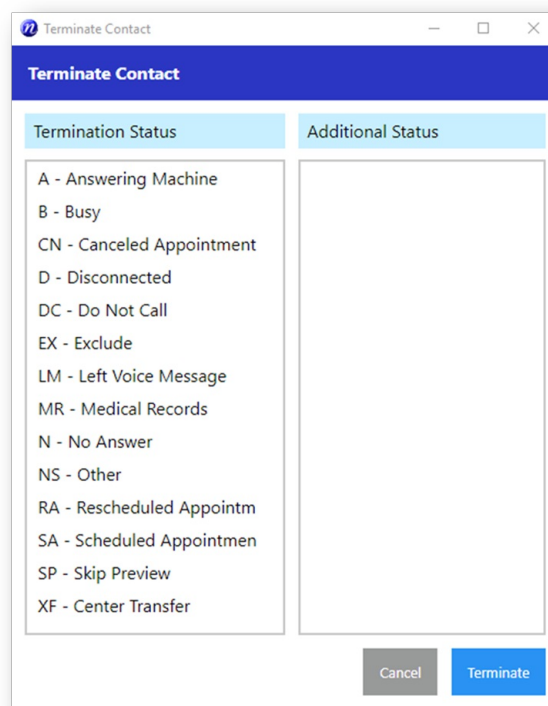
## Termination Status Codes - Noble



When completing work in Noble Systems, agents must use appropriate status codes.

Some Status Codes are 2 steps. Termination Status and  
Additional Status

Termination Status Code - Disposition Code



Termination Status	Additional Status
A - Answering Machine	
B - Busy	
CN - Canceled Appointment	
D - Disconnected	
DC - Do Not Call	
EX - Exclude	
LM - Left Voice Message	
MR - Medical Records	
N - No Answer	
NS - Other	
RA - Rescheduled Appointment	
SA - Scheduled Appointment	
SP - Skip Preview	
XF - Center Transfer	

Cancel Terminate

Terminate Contact

Terminate Contact

Termination Status

A - Answering Machine  
B - Busy  
CN - Canceled Appointment  
D - Disconnected  
DC - Do Not Call  
EX - Exclude  
LM - Left Voice Message  
**MR - Medical Records**  
N - No Answer  
NS - Other  
RA - Rescheduled Appointm  
SA - Scheduled Appointmen  
SP - Skip Preview  
XF - Center Transfer

Additional Status

DO - Doctor's Office  
MF - Medical Records Form  
OM - Other/Miscellaneous  
PR - Patient Results

Cancel

Terminate

Terminate Contact

Terminate Contact

Termination Status

A - Answering Machine  
B - Busy  
CN - Canceled Appointment  
D - Disconnected  
DC - Do Not Call  
EX - Exclude  
LM - Left Voice Message  
MR - Medical Records  
**NS - Other**  
RA - Rescheduled Appointm  
SA - Scheduled Appointmen  
SP - Skip Preview  
XF - Center Transfer

Additional Status

AI - Audio Issue  
CB - Scheduled Callback  
CF - Confirm Appt  
DD - Driving Directions  
DS - Did Not Schedule  
GS - General Sales  
HR - Human Resources  
IB - Ins\_Billing\_NonProf  
IT - IT Support  
MK - Marketing  
OU - Office Updates  
PF - Feedback  
WC - Will Call Back  
WE - Went Elsewhere  
WN - Wrong Number

Cancel

Terminate

Terminate Contact

Terminate Contact

Termination Status

A - Answering Machine

B - Busy

CN - Canceled Appointment

D - Disconnected

DC - Do Not Call

EX - Exclude

LM - Left Voice Message

MR - Medical Records

N - No Answer

NS - No Appointment

RA - Rescheduled Appointm

SA - Scheduled Appointmen

SP - Skip Preview

XF - Center Transfer

Additional Status

SP - Spanish Transfer

SX - Successful Transfer

UX - Unsuccessful Trans

Cancel

Terminate

EDITED: 01/13/2022